



BUSHMAN'S RIVER MOUTH / BOESMANSRIVIERMOND

Ratepayers' Organisation / Belastingbetalersorganisasie
(BRRAG)

P.O.Box / Posbus 90, Boesmansriviermond, 6190

Website: www.brm.org.za/

SECURITY IN BOESMANSRIVIERMOND AND KENTON ON SEA

Members of the BRRAG committee have investigated a number of options in order to improve the security of our homes and to improve the general security in Bushman's River Mouth (which includes Riversbend). We decided to expand our security from the usual home armed response to securing the whole area. We will include securing the outside perimeters and other strategic places with cameras, when in a position to do so.

We negotiated with Hi-Tec (Formerly WEB and Coastal Electronics) to do just that. In addition Hi-Tec will have a permanent armed response vehicle stationed in Bushman's to solely service the area and where necessary, have guards patrolling areas of concern. This may vary from in-season to out of season.

It has become apparent that it is going to be very difficult to get all of our residents to consolidate behind a single armed response company. However, we call on members and owners who utilise armed response services, to make use of Hi-Tec.

RECOMMENDATIONS ENDORSED BY BRRAG

1. BRRAG endorses Hi-Tec as its preferred armed response company.
2. BRRAG has an agreement of understanding with Hi-Tec (so both parties know what is expected from them).
3. **Method to fund proposal**
 - 3.1. Based on the high number of customers monitored by Hi-Tec, the entire Bushman's area currently benefit from the services provided in the area. These include:-
 - 3.1.1. a permanent designated patrol car and armed response;
 - 3.1.2. guards patrolling certain areas of concern;

“We make the difference / Ons maak die verskil”

Committee: Lötter Wepener (Chairperson), Sheila Swanepoel (Vice Chairperson), Fanie Venter (Treasurer), Wendy Grove (Secretary), Stompie Bellingan, Corris Krogscheepers, Pieter Mouton, Andrew Murray, Ian Smith, Bill Northrop, Anton Vosloo

- 3.1.3. a permanent office location in Bushman's;
 - 3.1.4. a monitoring camera installed at Bushman's River Bridge with a feed to the Hi-Tec control centre in Kenton;
 - 3.1.5. fitting of panic buttons at strategic positions (there is already one at the post boxes);
 - 3.1.6. implementation of additional monitoring cameras in certain positions;
 - 3.1.7. guards to report non-functioning street lights to the control room from where the necessary report will be channelled to the Ndlambe service provider for corrective steps.
4. The new fee structure implemented by Hi-Tec since 1 November 2009 will be for a period of 1 year when an annual fee review occurs. The latter has been between 8% and 10% in the past. The current fee structure is a uniform payment and is as follows: Single household - R225,00 with a pensioner's discount that is available ensuring a fee of R190,00. Business fees are R270,00. Annual radio license fees are excluded from these fees. There are no additional response fees. Obviously, if technical services are required, these service calls are generally supplied on a basis of R120,00 per call-out plus materials.
 5. BRRAG has requested Hi-Tec to add R10,00 per household to the current fees from 1 February or 1 March 2010. Members can contribute more to this fund by paying it into the BRRAG account with your surname and postfix "S" for "security" as reference. All these funds will be ring fenced and used for further capital outlays to improve security. Once sufficient funds become available from this source, additional cameras will be installed, providing a further 24 hour monitoring service by Hi-Tec from its Kenton office which is in constant contact with the response vehicle stationed in Bushman's. Other security measures of a capital nature will follow and decided upon in consultation between BRRAG and Hi-Tec. Residents who are not able to contribute the additional R 10 can apply for exemption by forwarding an application for exemption to us.
 6. BRRAG, KOSRA and the Kenton Chamber of Business and Tourism have each pledged R5000 towards funding a base station for the Hi-Tec Kenton office which will be able to handle 48 cameras. Funding onwards, will be on a pro rata basis between these parties and be allocated from our ring fenced funds.

We recommend that you utilise Hi-Tec in order to ensure an improved service for the benefit of us all.

Please contact Hi-Tec on 046 6361660 to make arrangements to take part in our security initiative.

If you need any information from BRRAG, please contact any committee member – all our particulars appear on our website www.brm.org.co.za

Lötter Wepener
(Chairman)