



BUSHMAN'S RIVER MOUTH / BOESMANSRIVIERMOND

Ratepayers' Organisation / Belastingbetalersorganisasie
(BRRAG)

P.O.Box / Posbus 90, Boesmansriviermond, 6190

Website: www.brm.org.za/

SECURITY OF HOMES IN BOESMANSRIVIERMOND

Members of your BRRAG committee have investigated a number of options in order to improve the security of our homes and to improve the general security in Bushman's River Mouth (which includes Riversbend). We decided to expand our security from the usual home armed response to securing the whole area. We will include securing the outside perimeters and other strategic places with cameras, when in a position to do so.

We negotiated with Hi-Tec (Formerly WEB) to do just that. In addition Hi-Tec will have a permanent armed response vehicle stationed in Bushman's to solely service the area; where necessary, have guards patrolling areas of concern. This may vary from in-season to out-season.

It has become apparent that it is going to be very difficult to get all of our residents to consolidate to a single armed response company. However, we call on members and owners who utilise armed response services, to make use of Hi-Tec

RECOMMENDATIONS ENDORSED BY BRRAG

1. BRRAG endorses Hi-Tec, as its preferred armed response company.
2. BRRAG has an agreement of understanding with Hi-Tec (so both parties know what is expected from them).
3. **Method to fund proposal**
 - 3.1. Based on the high number of customers monitored by Hi-Tec, the entire Bushman's area currently benefit from the services provided in the area, these include:-
 - 3.1.1. a permanent designated patrol care and armed response;
 - 3.1.2. guards patrolling certain areas of concern;

“We make the difference / Ons maak die verskil”

Committee: Lötter Wepener (Chairperson), Sheila Swanepoel (Vice Chairperson), Fanie Venter (Treasurer), Wendy Grove (Secretary), Stompie Bellingan, Corris Krogscheepers, Pieter Mouton, Andrew Murray, Ian Smith, Bill Northrop, Anton Vosloo

- 3.1.3. a permanent office location in Bushman's;
 - 3.1.4. a monitoring camera installed at Bushman's River Bridge with a feed to the Hi-Tec control centre in Kenton;
 - 3.1.5. fitting of panic buttons at strategic positions (there is already one at the post boxes);
 - 3.1.6. implementation of additional monitoring cameras in certain positions;
 - 3.1.7. guards to report non-functioning street lights to the control room from where the necessary report will be channelled to the Ndlambe service provider for corrective steps.
4. The new fee structure implemented by Hi-Tec since 1 November 2009 will be for a period of 1 year when an annual fee review occurs. This has been between 8 and 10% in the past. The current fee structure is a uniform payment as follows: Single household - R225,00 with a pensioner's discount that is available ensuring a fee of R190,00. Business fees are R270,00. Annual radio license fees are excluded from these fees. There are no additional response fees. Obviously, if technical services are required, these service calls are generally supplied on a basis of R120,00 per call-out plus materials.
 5. BRRAG has requested Hi-Tec to add R10,00 per household to the current fees from 1 January 2010. These funds will be ring fenced and used to incur further capital outlays to improve security. Once sufficient funds become available from this source, additional cameras will be installed, providing a further 24 hour monitoring service by Hi-Tec from its Kenton office which is in constant contact with the response vehicle stationed in Bushman's. Other security measures of a capital nature will follow an decided upon in consultation between BRRAG and Hi-Tec.

Your committee recommends that you utilise Hi-Tec in order to ensure an improved service for the benefit of us all.

Please contact Hi-Tec on 046 6361660 to make arrangements to take part in our security initiative.

If you need any information from BRRAG, please contact any committee member – all our particulars appear on our website www.brm.org.co.za

Lötter Wepener
(Chairman)
BRRAG

Hi - Tec